

Golf Supply America, Inc.

1820 6th Ave SE - Unit F1 - Decatur, AL 35601

800-345-5356 Toll Free - 800-344-5356 Toll Free Fax

Online Ordering www.golfsupply.com - Email golf@golfsupply.com

Business Hours - Central Time Zone (Hours Subject to Seasonal Change)

Store: Monday-Friday, 8:30am-5:00pm Phone: Monday-Friday, 8:00am-5:00pm



2009 Terms

Terms: MasterCard, Visa, Discover, American Express
Net Based on Current Price
(Prices Subject to Change)

Pre-paid Shipments: U.S. Funds
Cash, Certified Check or Money Order Only

We Do Not Accept C.O.D. Orders

Freight: F.O.B. Decatur, Alabama

Taxes: Alabama Residents and Anyone Picking Up
Their Order Must Pay Applicable Sales Tax Unless a
Current Alabama Exemption Certificate is on File with
Golf Supply America, Inc. (GSA)

Title of Goods will be Transferred to Customer at Time of
Shipment. All Prices are Subject to Change Without Prior
Notice. Products are Warranted Against Manufacturing
Defects.

Golf Supply America, Inc. (GSA) assumes no liability for
personal or property damage claims due to harm caused
by a golf club assembled by others with components
purchased from GSA, or from misuse of any product
purchased from GSA.

Mail Orders: All U.S. Main-In Orders received with a
Check or Money Order Enclosed may deduct a 2%
discount from the merchandise total. Personal checks will
cause a slight delay so checks can clear the bank. The
delay will be avoided if a money order or certified check
is enclosed with your order. You may call us for
assistance in figuring your order total.

Special Orders: All "Special Ordered" items must be
prepaid; there will be a \$5.00 added charge. **No
returns will be accepted.**

Special \$7.95 Shipping: This special rate is only for
shipments made to the continental United States via UPS
or USPS. The \$7.95 rate is per box not per order.
Shipments made outside the continental United States will
be charge actual shipping and handling cost plus any
needed insurance to cover the value of your order.
Sorry but Alaska and Hawaii are excluded from the
special shipping rate.

Shipping: We need both your Billing and Shipping
addresses in order to make delivery and successfully
process your credit card (if applicable). Freight charges
are very dependent on weight and, to some extent, the
value of the goods being shipped. GSA will only charge
you for the actual shipping and handling cost plus any
needed insurance to cover the value of your order. The
Final Total of your order cannot be determined until it has
been packed and weighed. For Mail-In Orders, Call
GSA for Estimated Shipping Charges.

Backorder Policy: For a variety of reasons, items can
be out of stock from time to time. When this happens,
you will be contacted to determine whether to make a
partial shipment or to hold and ship your order complete.
Customers are responsible for freight charges on their
backorder shipments.

Damaged Goods: If an item is damaged in shipment,
save the shipping box and notify the shipper immediately.
Then call GSA and advise us. All claims must be made
within 10 days.

Shortages: Please check your invoice to be sure the
item has not been backordered. Then, if you cannot
locate the item, call or write GSA and advise us of all
details of the case. Your problem will receive prompt
attention. You have 10 days to notify GSA about any
shortages.

Returns: Please don't return any merchandise before
contacting GSA. If the item(s) is/are in "As Sold"
condition, and 30 days time has not elapsed, GSA will
accept the return for credit to your credit card account, or
a cash refund, if applicable. After 30 days, a 15%
Restocking Fee will be charged. Please write us a brief
letter to explain the details of your return and send a
copy of the original paperwork. We must have this infor-
mation before we can proceed with your request.

Pricing Levels: GSA has three pricing levels; list, gold
and platinum. The gold level pricing is offered to cus-
tomers with over \$500 in sales in 2008, In addition this
pricing level is available for orders placed over the inter-
net. The Platinum level pricing is offered to customers with
over \$2500 in sales in 2008.

Shipping Options

We offer Fed Ex, UPS and USPS shipping services. Due to a continuous increase in shipping cost, we try to evaluate the most economical/reliable way each package can be shipped. If you have a specific preference, please state this when placing your order.